DevOps Culture Building

DevOps is a culture change, not just a technology change

At its core, DevOps is an organizational philosophy that promotes collaboration on a continuous basis between the business function, the development (Dev) teams and IT operations (Ops). Done well, a DevOps culture breaks down silos between these organizations and allows them to deliver high-quality solutions faster.

Sounds incredibly promising, right? *It is.* But moving to a DevOps culture requires a shift across the entire IT organization. People must be supported and encouraged as they move away from familiar and ingrained (and sometimes siloed) ways of doing things in order to deliver on the promise of DevOps. And effectively engaging a variety of stakeholders throughout the process is essential.

Why It Matters
DevOps requires engaging stakeholders, and yet...

75% of DevOps initiatives

will fail to meet expectations due to issues around organizational learning and change. *(Gartner)*

88% of respondents

said team culture was among the top three people-related attributes with the greatest impact on their organization's ability to scale DevOps. *(Gartner)*

Imagine a partner
who – regardless of where you are in your DevOps journey – can help engineer the necessary culture shift to ensure a successful DevOps deployment.

Wheelhouse Group understands the theory and practice around DevOps and the technology used to support it. We are experienced in the organizational components that are necessary to build a DevOps culture, from executive buy-in and communication, to skills training to metric development.

We help IT leaders work within their organizations to overcome institutional resistance, manage coordination with other teams and navigate shifting governance structures.

We use proven tools and methodologies to design and execute programs that deliver successful DevOps culture shifts.

Want to know more?
We'd love to tell you.

Recent Impact

When the **Internal Revenue Service (IRS)** launched its DevOps program, leaders soon realized they needed help overcoming internal resistance, following some early implementation challenges. They quickly engaged Wheelhouse Group to help.

We focused our work on delivering effective stakeholder engagement and communications across the entire IT organization, engaging with leadership to increase buy-in and support at the top. Insights from the front-line staff about culture change and its role in IT modernization were captured and incorporated. Together, we helped the IRS increase DevOps buy-in and support by engaging multiple, important stakeholders.

Wheelhouse Group has a vibrant partnership with **The American Council for Technology (ACT) and Industry Advisory Council (IAC),** known as ACT-IAC, to drive DevOps understanding and education among its members. We co-chaired the DevOps Working Group and were primary authors on the _DevOps Primer_. Together, we convened a diverse group of government and industry participants, drafted original content, and documented where agencies are on their DevOps journeys through a series of case studies.

Our work supports DevOps adoption across government. For example, we co-chaired the DevOps Forum which brings together luminaries and practitioners, sharing recommendations that help other government agencies on their journeys to realize the benefits of DevOps.

Learn more about our impact.

How We Work

Wheelhouse Group clients say working with us is easy. We serve as an extension of your team, helping you manage and deliver on internal strategic priorities. We work efficiently and effectively, demonstrating a clear purpose and value. We ensure there is both near-term and long-term enthusiasm for the change initiatives on which we communicate. We work creatively to align people, actions, and results, driving both buy-in and adoption and building on decades of experience in successful change management initiatives.

We move organizations from reluctance to results™.

Who We Are

We're seasoned, senior-level consultants who are both strategists and doers. We help organizations and their people navigate, thrive and excel at change.

What We Do: Organizational Change Management, Stakeholder Engagement & Communications, Workforce Transformation, and Business Optimization

Where We Focus: Technology Adoption, DevOps Culture Building, Delivering CX, Cloud Adoption, Cybersecurity Mindset, and Artificial Intelligence Integration

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